

Frameworks – General Information 1910 Cypress Station Drive, Ste 100 | Houston, TX 77090

Phone: 713-692-5222 | Fax: 713-692-1391

Web: www.frameworks.com | Email: Orders@frameworks.com

June 15, 2018

RE: Warranty Policy

Frameworks Manufacturing, Inc. warrants its products to be free of defect in workmanship for one (1) year from the date of substantial completion. This warranty is made by the Company only to customers acquiring the product directly from the Company, its authorized distributors, and others who are authorized to sell such products. The Company's only obligation and the purchaser's remedy pursuant to this warranty are limited to repair or replacement, at the Company's discretion, F.O.B. The Company's published instructions, proved to be defective within the period stated.

This warranty is subject to payment in full on the contract/purchase order including change orders. Should full payment not be received the warranty is null and void.

Because of natural variations over which the Company has no control, this warranty does not warrant matching color due to die lot ranges variances that fall within manufacturer's standard variances. The company makes no warranty to customers who acquire products for personal, family or household purposes. No person, firm or corporation is authorized to assume for the Company and liability stated above. There are no other warranties except as expressly set forth above, either expressed or implied, including any warranty; or merchantability or fitness for any particular purpose. The remedies stated herein are expressly agreed to be exclusive as a condition of sale, and the Company's liability with respect to its products or installation shall not exceed that set forth above, irrespective of the theory upon which any claim might be based, including breach of contract, warranty negligence or strict liability or tort. Under no circumstances shall the Company be liable for incidental or consequential damages.